



Dear Guest,

We would like to give you a very warm welcome to the hotel "Olympus Thalassea Boutique Hotel".

We sincerely hope that you have a happy stay.

We remain at your disposal for all your needs and we wish you a pleasant stay at our hotel.

With our best wishes,

The Management of

Olympus Thalassea Boutique Hotel

## **HOTEL DIRECTORY**

Reception: Open 16 hours

Check in: 2:00 p.m. Check out: 11:00 a.m.

**Breakfast:** Served daily from 8:00 to 10:30 a.m. either at the breakfast area or in your

room. Early Breakfast or Take-away breakfast available upon request.

**CHECKING-OUT TIME** 11 noon. Guests who wish to extend this time should ask the Front Office Manager one day before their departure with extra charge.

**ROOM SERVICE 12 HOURS** 

**INTERNET** Connect you Laptop or your Phone or other divice at our Net free.

FREE WI-FI

LAPTOP-TABLET upon request

# **HOTEL PLAN**

Ground floor rooms 001-002

Reception, main Bar, main Restaurant, and TV, outside pool

1st Floor Rooms 101- 106

2nd Floor Rooms 201-206

3rd Floor Rooms 301-306





## **USEFUL TELEPHONES**

Reception 16-hour Service Dial 100

## From room to room

To call from room to room you call directly the number of the room you wish to talk to. For example, if you want to talk from 101 to 302 just dial 302

## **AIR CONDITIONING / HEATING**

All rooms in the Hotel and all public areas are equipped with Air Conditioning. Important notice: you must keep the balcony door closed to make the A/C in operation.

### **BEACH -TOWELS**

Guests are kindly requested not to use the white bathroom towels On the beach. There are towels for the beach at Reception in charge of 1€ per day.

#### **HOUSEKEEPING**

If you wish your room to be refreshed in a certain time we kindly ask you to inform the reception during morning to fulfil your wish.

# **Daily cleaning**

Turn Down Service(upon request)

DRY CLEANING / LAUNDRY / IRONING (extra charge)

# Espresso Machine in the room

**TOWELS REPLACEMENT** Towels are changed on the second day of your stay. If you wish to change the towels in the room earlier, leave the changing towels on the floor of your bathroom.

**PILLOW CHOICE** All the pillows at our rooms are hypoallergenic

EARLY OR LATE BREAKFAST you can get information at Reception

**NUTRITION** Kindly notify the hotel if you are following any specific diet or have special nutritional requirements.

**RENT A CAR** If you want to rent a car you can get information at Reception

LIBRARY You can find it near the main bar next to Television.

The front desk staff will be happy to assist you with any additional services you may require such as: Newspaper & magazines



# BABY-SITTING Upon request LUGGAGE -GROOM

For luggage collection or storage, please contact the reception. Luggage room is available next to the Reception. If you need our help with your luggage inform the Reception

**WELCOME DRINK** 

**SATELLITE CHANNELS** 

### **CREDIT CARDS**

The credit cards that are accepted are Visa and Master Card at Reception (not in other departments). For any further information please contact the Reception Department.

# **DO NOT DISTURB SIGN**

Please hang the provided "do not disturb" sign outside your door if you need so. Notice only that if you wish that your room has to be cleaned you have to remove this card not later than 15:00. If you do not want to receive any telephone calls in your room, please contact the reception.

#### **FIRE EXTINGUISHERS**

You will find fire extinguishers on each floor near to your room easy to use If the Fire persist. In case of fire follow the luminous escape signs. Do not use the elevators

### **GUEST TOILETS**

Can be found on the Ground floor at our Lobby near the Breakfast area.

**LIFTS** The Hotel has one lift. We ask that you respect their weight limit as well as their limited capabilities, both for your own safety and to keep them in good working order For safety reasons, please do not allow children under 12 years old to use the lifts without be accompanied by an adult.

LOST AND FOUND Please contact Reception.

## **RECEIPTS FROM THE SELLING POINTS**

Dear guests, as it happens very often the tax office pays visits to Hotels and for this reason we kindly request you ask for your receipts from all service points of our hotel and keep them with you. If you wish that the items you have purchased have to be charged in your room you must show your card folder as a proof that you are the resident of the corresponding room, and then you have to sign the receipt putting on the room nr and your surname clearly to avoid miss charges.





## **ELECTRIC KETTLE WITH COFFEE & TEA**

There is an electric kettle at your disposal. Please use it only to heat water and not any other liquid.

## **NON-SMOKING ROOMS**

All the rooms in the Hotel are Non-Smoking. Therefore, we ask you kindly to smoke only at your balcony.

# **SAFE DEPOSIT BOXES**

The hotel does not accept any responsibility for the loss of any valuables. We therefore advise all our guests to use the safe deposit boxes which are available in every room, free of charge. For the way of using these you can inform at the Reception.

We wish you a pleasant stay!

